



Quarterly Report

Business & Education Council Meeting

February 20, 2024

11:30 am

Employers in Attendance:

Kim Anders (Prime Technological), Corrie Melton (Tallahassee Chamber), Gloria Pugh (AMWAT), Tanyisha Thomas (Big Bend Transit), Claudia Foreman (Capital Health Plan), Allie Salyer (League of Southeastern Credit Unions), Trish Andrews (General Dynamics Land Systems), Lindsay Hozlmacher (FSU HR)

Education Providers in Attendance:

Phyllis Watson (FAMU), Calndra Stringer (TCC), Shyam Mistry (Keiser University), Regina Browning (Leon County ACE)

Members Absent:

BJ Van Camp (Lively Technical College), Sally Wheeler (Wakulla County Schools), Angela Sapp (Gadsden Technical College), Bonnie Burk (Integrisource)

Staff:

I. Welcome & Call to Order – Trish Yahn

Meeting called to order at 11:32 a.m.

II. Purpose of Business & Education Council – Trish Yahn

Trish reviewed portions CareerSource Florida Administrative Policy 2023.09.19.A.2 including the purpose of the council, meeting requirements, and reporting requirements under SB 240/REACH Act.

III. Selecting A Chair – Trish Yahn

Shyam Mistry from Keiser University has volunteered to be the Chair, Trish asked if anyone else was interested. No responses, all agreed to have Shyam serve as Chair.

IV. Overview of Labor Market Information – Trish Yahn

Information provided (data through 1/31/24) included:

- Industries with the highest number of employees in the region
- Available candidates by occupation group
- Industries by advertised jobs
- Industries by projected growth

Other information provided included the Regional Demand Occupations List and the Eligible Training Provider List

V. Talent Needs – Business Representatives (All)

- Capital Health Plan struggles not just filling skilled healthcare positions but in filling finance related positions
- Prime Techological Services is able to train (no experience needed) but bigger struggle in finding talent lies with the lack of soft skills
- AMWAT also struggles with finding talent with soft skills to meet their high standard of customer service
- Big Bend Transit's struggle is finding drivers with clean backgrounds who are willing to work for lower than area average wages. Once hired, retention is good
- FSU has over 300 positions currently open ranging from professors to janitorial staff. Top priority is IT positions
- League of Southeastern Credit Unions mostly administrative type positions, also looking for increased soft skills in candidates
- General Dynamics Land Systems

VI. Educational Offerings Available to Meet Business Needs – Education Providers

- TCC is able to create programs quickly based on local job demands. The challenge is attracting individuals to enroll in the programs
- Keiser will develop programs based on community assessments and can bring the programs to employers
- FAMU is working on expanding their non-credit programs
- Leon County Adult Education recently started offering an academic skills building class for students with HSD/GED who need to improve English/math skills

VII. Other Discussion

- Talent Pipeline Management focuses on the same issues this council is focused on, within the healthcare and tech industries. Healthcare providers are more active currently, working to identify the most common needs across employers and working with education providers to develop curriculum for those positions.
- Council members were asked to provide information for the next meeting:
 - What labor market information are you most interested in seeing
 - What conversation topics between educators and employers will be most helpful

Adjourn

Meeting adjourned at 12:27 p.m. by Trish Yahn. Next meeting scheduled via Zoom on 5/21/24 from 12:00 – 1:00