

Agenda



Career Center Partners Council

Friday, 12/13/2019 12:00pm EDT

Lively Technical College, 500 N Appleyard Drive, PTC Lab

Meeting Handouts: Agenda, CSCR Earley's Kitchen Interview Session Flyer, CSCR Sodexo Recruitment Event Flyer

In Attendance:

Wayne Jennings, Charlie Hittinger, Steve Adams, Lexi Allerneiligen, Dee Robinson, Jim McShane, Jynelle Robinson, Fay Coombes, April Kalnin, Murdina Campbell, Rachel Stack, Angela Sapp, Tim Center, Maria Santos, Marisa Vaughn, Regina Browning, Shelly Bell, Freddy Branham, Chris Polzer, Liz Murphy, Miaisha Mitchell, Louis Dilbert, Dan McGrew

Agenda Items

1. Welcome and Introductions
 1. Jim McShane - Welcome and Thank you for coming
 2. Wayne Jennings - Welcome and Thank you for coming
 3. Dan McGrew - CSCR Mission Statement
2. Update on Council Initiatives for PY 2019-20
 1. Partner Portal Participants
 1. Currently used by 11 Partners
 2. Partner Quick Connect Form
 1. Overview of purpose
 2. 11/8/19 - Launched at CSCR
 1. Will be embedded into the front end assessment process to increase usage
 3. To be included in the Quick Connect Form, a partner must submit a PowerPoint overview presentation for the use of other partner's staff to further educate themselves on the services each partner provides
 4. **Members introduced themselves and their organizations**
3. CareerSource Capital Region Strategic Plan - Jim McShane, CEO
 1. CareerSource Capital Region reviews the Strategic Plan once every four years

1. Draft will be completed in February and made available for public comment - county officials will sign off prior to release
2. Q1: How does your agency comply with the Americans with Disabilities Act regarding physical and programmatic access?
 1. Kearney Center
 1. Case Manager has full access, took her on a tour
 2. Department of Corrections
 1. Monitored by DEO to ensure that space is compliant
 3. DBS
 1. Work with contractors to ensure they are in compliance
 4. ELC
 1. Launched a portal for families to use to access services and register for waitlist
 1. The state is doing a risk assessment of a services to ensure ADA compliance
 5. Jim McShane, CSCR, CEO
 1. DEO informed CSCR that all services have to be ADA compliant
3. Q2: What are some strategies that you believe can improve meeting the needs of customers with disabilities as well as other protected groups?
 1. Angela Sapp, GTI
 1. Sensitivity Training and allowing service animals
 2. Shelly Bell, Lively Technical Institute
 1. Discuss whether the animal is a service animal or a comfort animal as they are seeing more comfort animals
 3. Wayne Jennings, DBS
 1. Have education for all staff on understanding appropriate behavior towards individuals with disabilities
 4. Murdina Campbell, Kearney Center
 1. Policy is in place to allow both service and comfort animals
 2. We are an emergency shelter for self-sufficient adults - we work with places to ensure access for service animals
 5. Dan McGrew, CSCR, General Manager
 1. Recognized the need for experts, so recommend partnering with experts like Vocational Rehabilitation and Division of Blind Services to assess services and how to better accommodate
 6. Jynelle Robinson, Department of Corrections
 1. Be inclusive in your hiring practices - working with a disabled peer is the best educator to understand disabilities

7. Wayne Jennings, DBS
 1. Currently working on a deal to make a program free to own and install that would provide screen reading technology to providers and clients
4. Q3: How can we all better coordinate services to mutual customers to reduce/prevent duplication?
 1. Partner Council Connection form can be used for referrals; HMIS system used at Kearney; universal confidentiality agreements
 2. Murdina Campbell, Kearney Center
 1. Maintain coordination agreement with Apalachee for persons coming out of jail/mental institution to ensure continuation of counseling and medication
 2. Reduced our assessment time period because we work directly with the correctional center
 3. Liz Murphy, Intern CEO, ELC
 1. Hosted an event for their staff to invite other service providers to educate about their services (for childcare providers)
 4. Murdina Campbell, Kearney Center
 1. Highest percentage of homeless are elderly; They do not understand what's going on
5. Q4: How can CSCR improve service provision to mutual customers?
 1. Murdina Campbell, Kearney Center
 1. Quality of employment; employer acceptance of barriers; working with mental health issues
 2. Jim McShane, CSCR, CEO
 1. Workforce housing - making housing affordable based on average pay for the area
 3. Louis Dilbert, FAMU
 1. Currently places information in accessible areas to draw folks to CSCR
 4. Freddy Branham, ECHO
 1. How to work with employers to help lower paid employees stay employed (existing workforce)
 5. Angela Sapp, GTI
 1. Junior Commissioners (middle school) tells students what can be done better (Leading to employment)
6. Q5: What are some strategies that can be employed to reduce welfare dependency and increase self-sufficiency?
 1. Jim McShane, CSCR, CEO

1. Seeking opportunities for collective impact among organizations
2. Miaisha Mitchell, Frenchtown Area
 1. Educating students to engage in their community
 1. Students fear for safety
 2. Neighborhood planning occurring to get community meetings set up to get feedback from the community on what it's like being unemployed, etc.
3. Murdina Campbell, Kearney Center
 1. Importance of looking at barriers
 2. System issue of employer's not paying enough
 1. People in the state system are on food stamps - Florida is the 7th lowest paid state
4. Angela Sapp, GTI
 1. More economical to not work
7. How you used the JOT Form yet, and do you see this as a viable way to cross-refer?
 1. Form has not been used, but is seen as a viable way to cross-refer
8. What suggestions can you make that would improve our relationship with this entity?
 1. No suggestions - partners expressed satisfaction
9. Dan McGrew, CSCR
 1. Thanked group for input. Reminded them that plan will be made available for public comment and if there are any other additions to please send to Dan McGrew to forward along or to Jim McShane directly
4. Member News and Updates
 1. Dan McGrew, CSCR, General Manager
 1. Flyers Distributed
 1. Next Wednesday
 1. Two companies looking to hire - Sodexo and Earley's Kitchen
 2. Partners: What's the best way to have clients from partners participate?
 1. Register them in employ Florida
 1. If they need help, send them to CSCR
 3. CSCR has an office at Lively for Lively students, but only for limited times and days
 4. CSCR is at the Kearney Center on Friday Mornings
 2. Louis Dilbert, FAMU TRIO, Director

1. Purpose: Help adults earn a GED or post-secondary education
2. Weekly visits to the Kearney Center on Fridays
3. Angela Sapp, GTI
 1. Purpose: to assist students to achieve post-secondary education
 2. Credits are transferable
 3. Located in Gadsden
 4. Achievement: recent class of nurses were all successfully certified and are all employed in their areas of expertise
4. Liz Murphy, Intern CEO, ELC
 1. Purpose: to provide services to families that cannot afford the total cost of childcare
 1. Money goes to the childcare professional, not the families
 2. January Events
 1. 1/10/19 - Invite all local resources to educate our staff
 2. Will send flyer to Dan McGrew to forward to all partners
5. Kearney Center
 1. Murdina Campbell, Kearney Center
 1. Currently at a high capacity, including people who should be at nursing homes or long term care
 2. Currently have 4 case managers - used to have 8 a year and a half ago
 3. The focus is currently on housing
 2. Chris Polzer, Volunteer and Partner Agency Coordinator
6. Rogenia Browning, ACE, Principal
 1. No upcoming events, but preparing for the spring semester
7. Marisa Vaughn TCC, Program Specialist
 1. TCC just received federal and state level approval
 2. Please send students to TCC Eagles Connection
8. Miaisha Mitchell, Frenchtown Area
 1. Purpose: to work with people with barriers and provide community engagement training
 1. Teaching people to grow food, market product, sell product, etc.
 2. Recommendation: Read book: How to get out of poverty
9. Jynelle Robinson, Department of Corrections
 1. Currently working on the strategic plan
 1. Focusing on integrative strategies
 2. Will send Dan McGrew the final plan
10. April Kalnin, Department of Corrections
 1. FAMU is currently providing education programs inside the facilities

11. Wayne Jennings, DBS
 1. New Location: Moved from Apalachee Parkway to the Battery Building (DEP Building)
 2. Offered to host the next meeting
 3. Please recommend anyone, because services come at no cost and are not income based
 4. To qualify, a person must have impairment in both eyes
 1. For other impairments, send to VR
12. Freddy Branham, ECHO, Executive Director
 1. New Location: 548 East Bradford Rd
 1. Relocated as of last week
 2. All new materials are coming out (Business Cards, etc.)
13. Tim Center, Capital Area Community Action, Executive Director
 1. Getting Ahead Program
5. Hosting Partner Meetings
 1. If you want to volunteer to host, you put together a 10 minute presentation and a tour
 2. DBS offered to host the next meeting
6. Lively Technical College Overview
 1. Promo Video
 1. "Creating tomorrow's workforce, today."
 2. Lively is under the Board of Education
 3. Lively offers programs based on employment need - only offer programs that are shown to be needed in the workforce - and remove programs that do not show hiring needs
 4. Share a building with TCC
 5. Financial Aid options are varied based on need and program
 6. Most popular job is currently Medical Assistant
 1. Other popular programs: HVAC, Diesel Engine Mechanic, Health Science, Welding
 7. Lively has acreage at the airport for the airplane mechanic program - looking to double or triple the program and are working to recruit
 8. Last Year: Served 1,490 students
 9. Motorcycle classes and CDL classes offered
 10. Lively is a testing center for many certifications
 1. 1955 tests given last year
 11. Dual Enrollment offered - Lively pays for all of it
 1. Good for college GPA, because dual enrollment classes are graded the same as AP classes - an extra 10 points are added to a class average

12. Summer High School Program

1. CNA programs offered, along with others

13. A goal of Lively is to show students that there are other solid career opportunities that don't require "a degree on the wall"

14. Industry Certifications

1. Last year, high schoolers brought in an additional 600,000 just in earned certifications

7. Next Meeting Dates:

1. Second Friday of the last month of every quarter

1. Friday, 3/13/2020 12:00 - 1:30pm

2. Friday, 6/12/2020 12:00 - 1:30pm